



INQAAHE 13th Biennial Forum 2022

Sustainable Quality Assurance: Optimizing Synergies between Artificial and Human Intelligence

Call for Proposals to Facilitate Forum Sessions

June 6th – 9th, 2022

Mexico City

Proudly hosted by the Mexican Federation of Private Institutions of Higher Education (FIMPES)

The *International Network of Quality Assurance Agencies in Higher Education* (INQAAHE) would like to invite you to submit a proposal to facilitate one of the four Major Sessions at our 13th Biennial Forum in Mexico City. The proposal should provide an outline of the sub-theme, the content of the session, presenter profiles and the methodology for engaging with the members. Preference will be given to proposals that align most closely to the themes and offer innovative approaches, new methodologies and a genuine opportunity for participants to develop their knowledge and skills.

As the Forum is an opportunity for discussion, the development of ideas, and the sharing of practices, the sessions should be interactive with a high level of participant engagement. Presenters and facilitators are encouraged to be creative and innovative in their ideas.

Forum Theme

Sustainable Quality Assurance: Optimizing Synergies between Artificial and Human Intelligence

Sub-Theme 1: Capacity Building Through Investing in People

If the systems are to benefit from the steadily increasing knowledge economy, along with mushrooming of diversity of different types of information providers, quality assurance providers must re-think their investment in human capital. The first challenge is to identify the kinds of expertise systems will need to meet the needs of the future. What are the skills and knowledge people need to continue to support the mission? To ensure sustainable quality assurance, how can we provide direct assistance in terms of required qualifications to the people

involved, support the development of organizations that provide QA services to HEIs, or develop the capacity of individuals in leadership roles? What is it that your system does to align the expectations set for your higher education and quality assurance systems with the qualifications of the people assigned to fulfil the task? What methodologies do you use to measure and understand this type of alignment? What are the skills gaps that prevent your organization fulfil its mission as per the set expectations? What are the innovative approaches you have come up with or learnt from to enhance your system? What are the best practices that stimulate strategic thinking and bold innovation in the field of people's capacity building?

Sub-Theme 2: Impact of Data, Technology and AI on Quality Assurance Policies and Processes

Undoubtedly, there is huge potential to boost the system performance through investments in the best individual minds, the best-functioning models and the latest smartly utilized information technology. How does an organisation identify suitable technologies that are cost-effective and data that would be useful for them to advance their quality assurance practices? How is your organization making use of the latest developments in technology? What are the systems in place to ensure a constant in-flow of accurate, relevant, live and valid data for your decision-making? How does your organization utilize the benefits that arise from the integration of the AI in your daily activities? How are your institutions incorporating smart AI systems in their quality enhancement activities?

Sub-Theme 3: Optimizing Synergies between Artificial and Human Intelligence

Ensuring sustainable quality assurance provisions requires a well-developed set of organizational competencies leading to a systems-oriented approach to change and perfect. Skilled persons or best information systems do not operate in a vacuum: the ability to synergize both to accomplish tasks within the working environment is an art that is yet to be mastered by many. People do matter and so do the recent developments in technology. How do you synergize both to make the best use that benefits your system? What is it that you do in specific to ensure sustainable quality assurance services? How does the outcome from this synergy help your organizations in its strategizing and gaining a competitive edge?

Requirements for Submissions

The proposals should be developed around the following key guidelines though the authors are also encouraged to innovate and, if necessary, go beyond these to propose better ways of presenting their sessions. It is worth bearing in mind that the target groups for INQAAHE Fora are the QA bodies, HEIs (IQA staff, top level management, faculty members), government representatives, QA networks, students (depending on the region where the INQAAHE event is hosted and the systems, students are encouraged to be an active part of the event).

The following information is required as a minimum:

- The sub-theme under which the session will be proposed;
- The specific title of the session linked to the sub-theme;

- The authors and the presenters (name, contact details, affiliation);
- The methodology for the sessions;
- Usually, the INQAAHE Fora attract around 250 participants, thus, consideration should be given to the number of participants;
- The novelty and innovation of the session proposal and the benefits of this approach;
- Logistics and other basic requirements.

Timelines

All the proposals must be submitted by **October 15, 2021** to the INQAAHE Secretariat (secretariat@inqaahe.org). The proposal file must be identified as follows: number of the subtheme, last name of the author, last name of any co-authors (i.e. 2_martin-jara, which means it is a proposal under subtheme 2, submitted by Martin and Jara).

Proposers will be notified if their paper or poster has been accepted by **December 15, 2021**. The designs of the sessions must be finalized by **April 30, 2022**.

Forum Registration

Once the proposal is accepted, the authors of the proposal must register for the Forum. The deadline for the authors to register for the Forum is the **April 15, 2022**.

Information on registration fees and early bird discounts will be available on the INQAAHE website.

Contact Us

For further information and questions regarding the submission of papers, please contact the INQAAHE Secretariat at:

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And the Forum host, FIMPES, at: mebolanos@fimpes.org.mx (Ma. Eugenia Bolaños Vargas) and sbacha@fimpes.org.mx (Sonia Bacha Baz).