

FORUM DAY 1, SESSION 2

AN INTEGRATED APPROACH TO PEOPLE DEVELOPMENT ACROSS THE QA ORGANIZATION

FACILITATORS

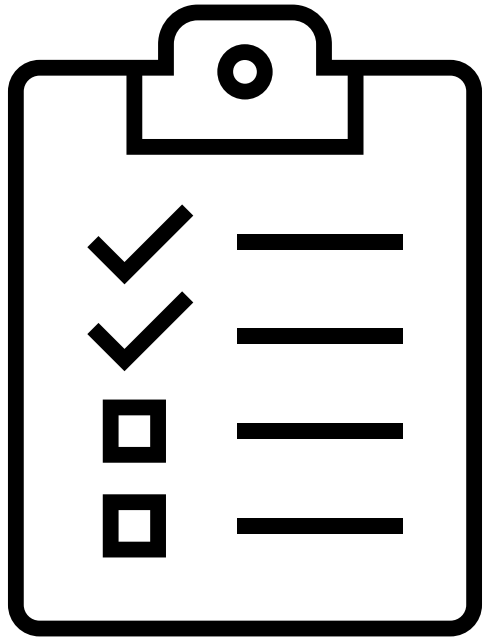
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AN INTEGRATED APPROACH – A FRAMEWORK



FORMAT OF THE SESSION



- Context of the scenarios
 - I. Quality Assurance Agency within a Government system
 - II. Independent Quality Assurance Agency
 - III. Quality Assurance Unit (Institution)
- Teamwork on scenarios (20 minutes)
- Group discussion (20 minutes)
- Close/Wrap up



QUESTIONS FOR DISCUSSION

1. How would you approach the various organizational challenges?
2. What area do you think is being overlooked?
3. Capacity building involves training - which group/area needs the most development?
4. If resource/budget was not an issue, what areas would you want to invest?
5. How do you balance competing priorities?
6. Which other position(s) should be at the discussion table that are not included in the scenario?



CLOSING COMMENTS/WRAP UP

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