



INQAAHE

**General Assembly Meeting** Since 1991

May 25, 2022



[www.inqahe.org](http://www.inqahe.org)



[@inqahe](https://twitter.com/inqahe)

# Agenda



Item	Presenter	Duration
1 Opening of the General Assembly Meeting Welcome notes	Deb Adair	5 mins
2 Presentation and approval of the minutes of 2021 GAMs and agenda for the day	Deb Adair	5 mins
3 President's Annual Report	Deb Adair	30 mins
4 Treasurer's Annual Report Financial Statements Budgets 2023 and 2024	Anna Prades	15 mins
5 Q&A	Board	15 mins
6 Adjournment	Deb Adair	5 mins





INQAAHE

**INQAAHE Annual Report 2021** Since 1991

## **President's Report**

Dr. Deborah Adair  
INQAAHE President



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# Context in 2021: Working in Unusual Times

- Continuing pandemic
- Move from hosted to permanent Secretariat
- A largely new Board and new President
- A 30<sup>th</sup> anniversary milestone



# Mission as both umbrella and anchor



## Our Values

Diversity

Independence

Collaboration

Academic  
freedom

Integrity

Inclusiveness

Independence

## Our Mission

To promote and advance excellence in tertiary education through the support of an active international community of QA providers:

- By focusing on the development of the theory and practice of QA
- The exchange and understanding of policies and actions in quality assurance, and
- The promotion of QA for the benefit of tertiary education, institutions, students and society at large.

# Structure of the Annual Report

The strategic pillars around which the activities in 2021 evolved:

- **Sustainability:** Development to ensure INQAAHE's role as a world leader
- **Quality culture:** Providing a robust platform for exchange and collaboration
- **Research:** Advancing knowledge and effectiveness
- **Relevance:** Promoting quality assurance and continuous improvement



# Mission, values and strategies drive activities

## MISSION

### Sustainability

- Legal Incorporation
- Governance
- Board
- Membership engagement
- External engagement
- Funding diversification
- Membership

### Quality Culture

- Events, Conferences & Webinars
- Funding Scheme
- Scholarships
- Consultation, training, and other member support

### Research

- Digital QA journal access
- Funding for research
- Research-based approach to advancing practice (GGPs)

### Relevance

- Recognition through GGP alignment
- Quality hallmarks addressing global HE trends (ISGs)

Diversity | Internationalization | Inclusion | Academic Freedom | Integrity | Transparency | Independence

## SUSTAINABILITY

Operations

Membership

Visibility and Impact





# INQAAHE organizational change initiatives



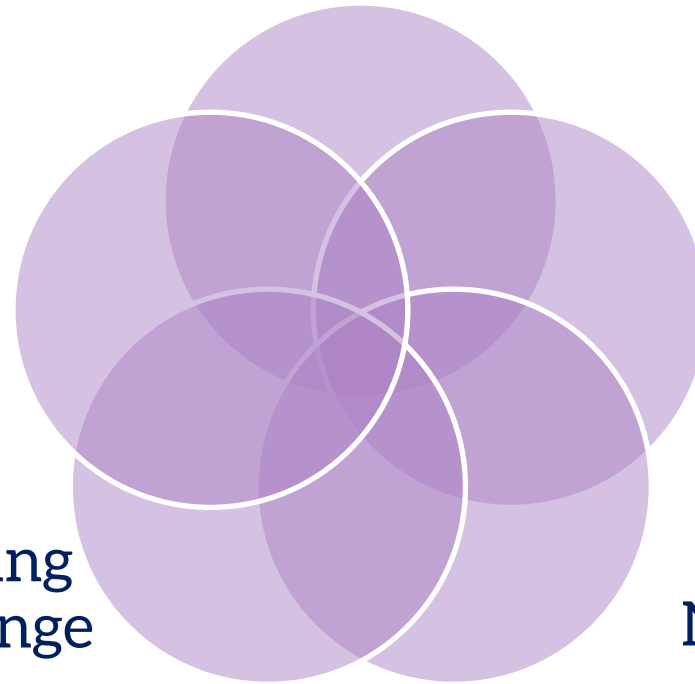
Independence & legal  
incorporation in Spain

Diversification of funding  
Consulting, training, recognition

Board committee and  
working groups (re-)  
established

GA meetings supporting  
constitution & org change

New Branding



# Establishment of INQAAHE's delegation in Spain



2021

- Legal and labour advisors are hired to help with the transition
- INQAAHE's delegation is incorporated in the Spanish National Register of Associations
- Initial mandatory forms are filed (#036)
- Negotiations with the bank start to reflect the new nature of the Network
- Human Resources policies and an Org Chart are drafted

2022

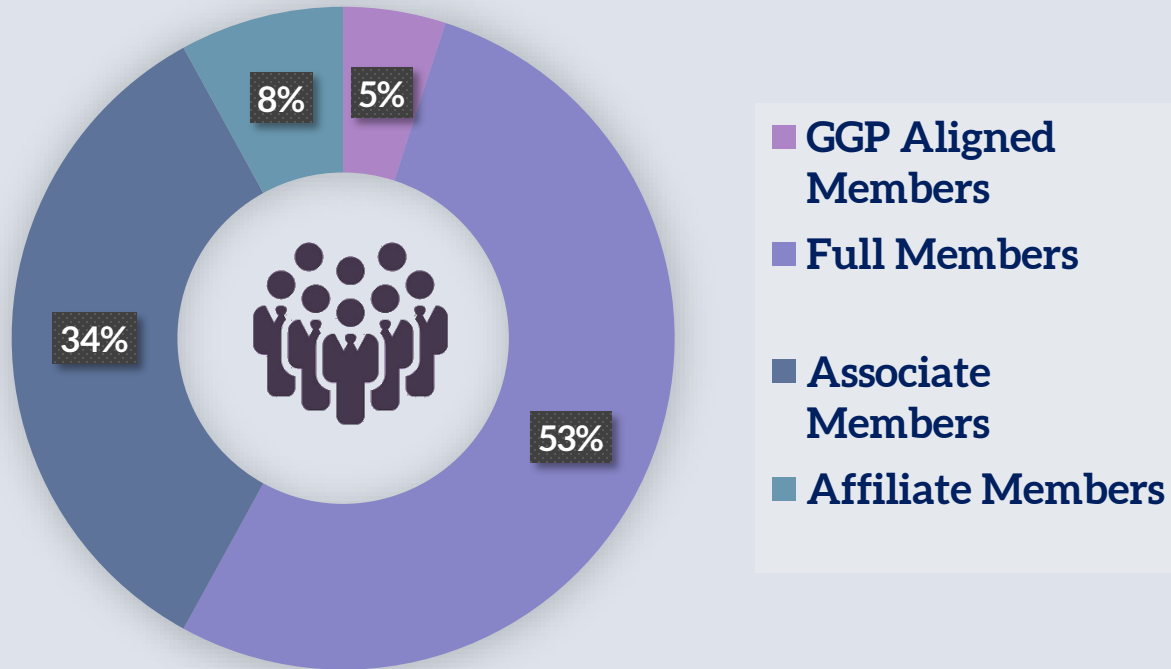
- At the beginning of the year, a formal agreement with AQU Catalunya is signed to define the new relationship among the two institutions
- INQAAHE's digital certificate and updated tax identification card is obtained
- INQAAHE is registered as a contractor in the Spanish Social Security service
- In February, the first worker is hired
- Filing of mandatory forms on a quarterly basis (#111, #190)
- The Executive Committee starts looking for a Business Support Specialist. The headquarters are prepared to accommodate a new worker

Future steps

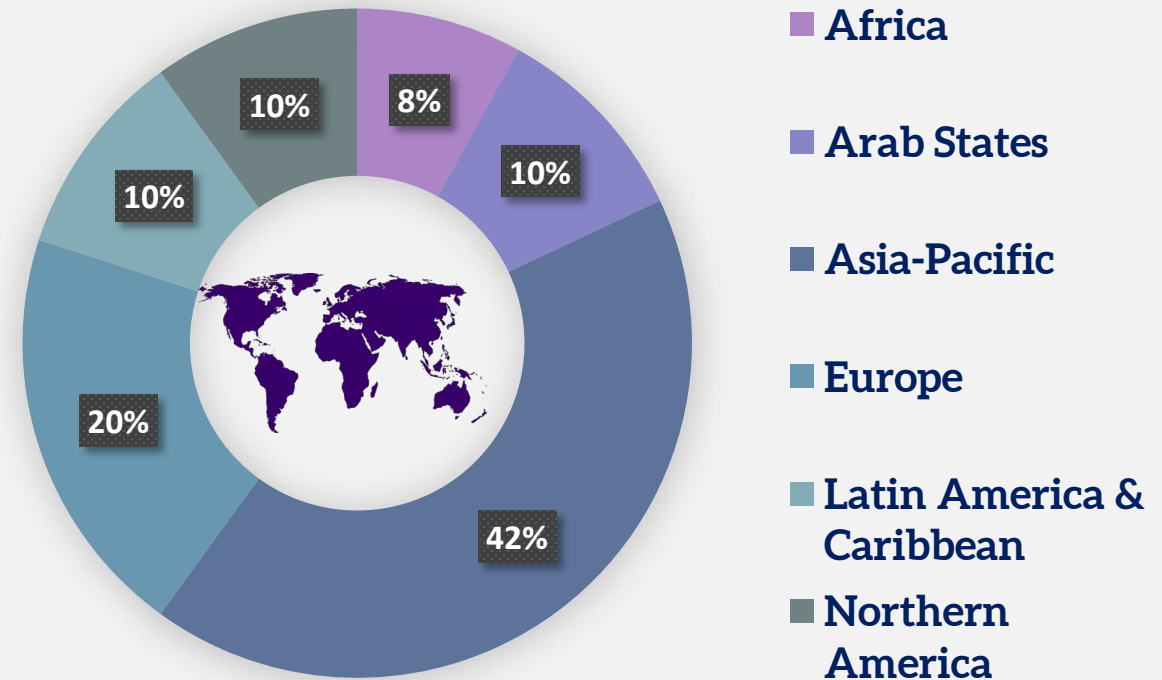
- Add a second worker (to be completed before the end of 2022)
- Hire a Chief Executive Officer (to be completed before the end of 2022)
- Regularize our bank situation (to be improved before the end of 2022)
- Professionalization of the Network

# INQAAHE Membership

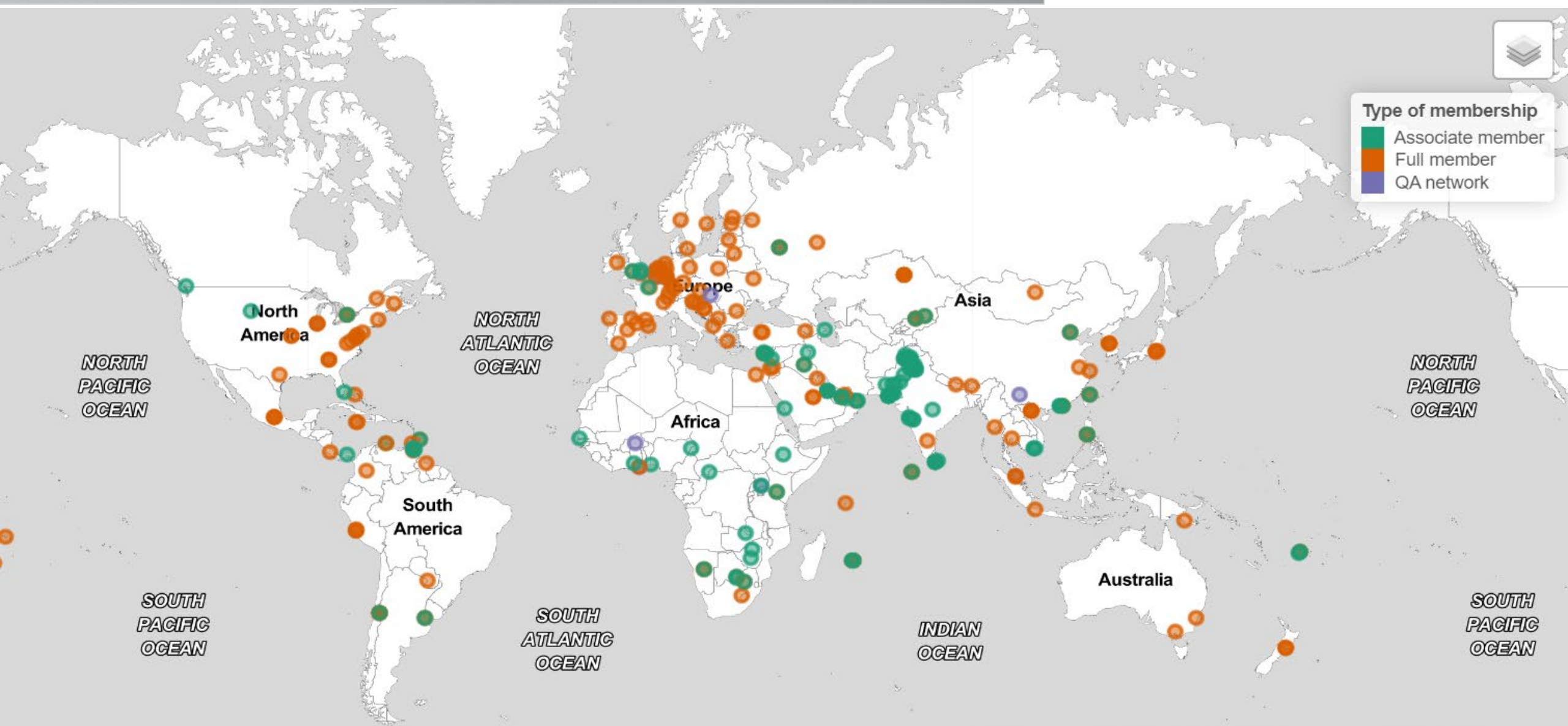
## Distribution per Membership Type



## Distribution per Region Globally



# INQAAHE members span the globe



# Our partner networks



**INQAAHE**  
Since 1991



## Evolution:

- Late 19<sup>th</sup> century: the USA
- 1930<sup>th</sup>: Japan
- 1960<sup>th</sup>: Philippines, the UK
- 1965: evaluation of evaluators in the USA by US Department of State
- 1980<sup>th</sup>: massification globally
- 1991: first global network establishment

Currently, there are around 8 QA networks globally

## Types of Networks:

- International
- Regional
- Special Interest
- Subject Specific

# INQAAHE visibility and impact



- 30<sup>th</sup> anniversary celebration
  - Meeting, events, publications
- External Engagements
- Communications strategy development
- Representation in planning WHEC 2022

United Kingdom

- QAA event

Kazakhstan

- IARR international forum

Kyrgyzstan

- System-wide review (UNESCO)

Lithuania

- SKVC conference

Colombia

- Ministry of Education conference

Mexico

- Accreditation and QA

Lebanon

- UNESCO & Ministry of Education

Saudi Arabia

- NCAAA consultation

Pakistan

- Indus University workshop

## QUALITY CULTURE

INQAAHE Enhancement Platform  
Support for INQAAHE Members





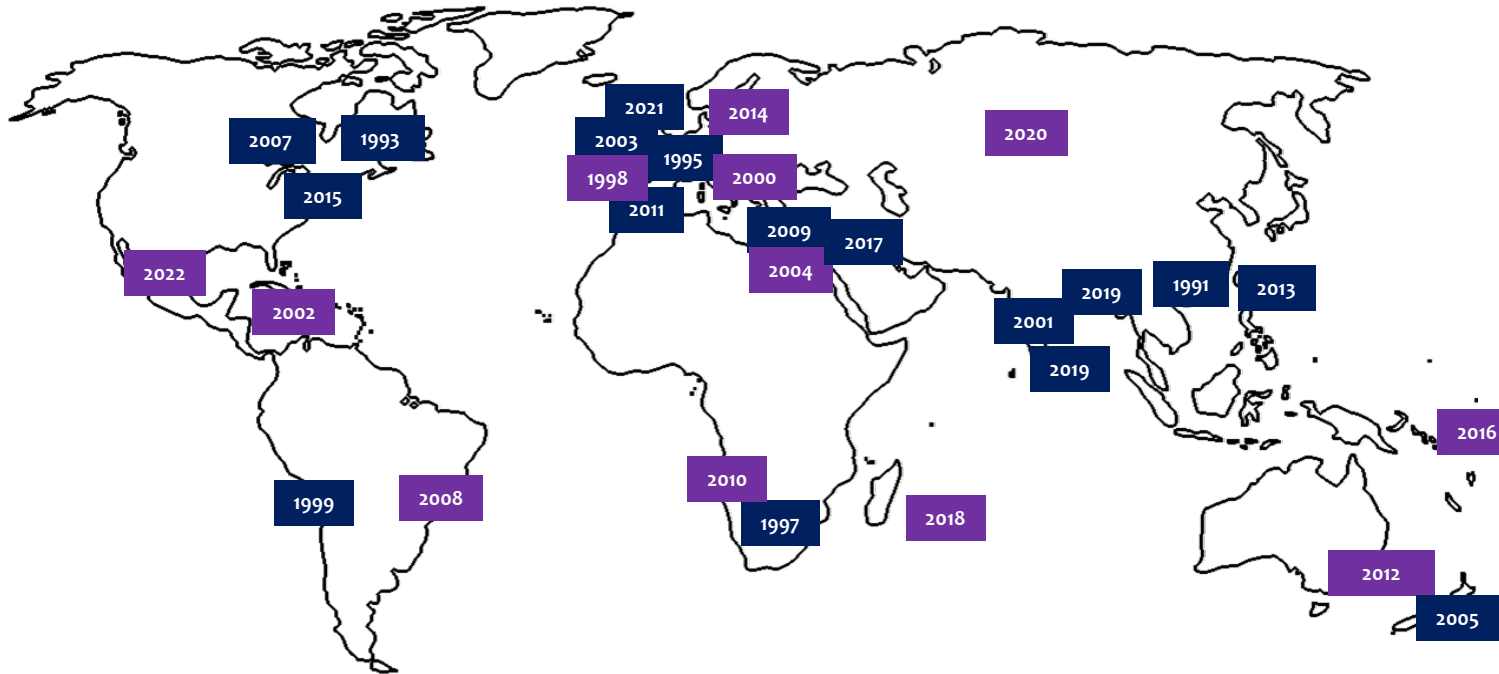
# INQAAHE annual events: global coverage



The annual events are moving around the globe:  
no INQAAHE event is held in the same place in two consecutive years

## FORA

Paris 1998  
Budapest 2000  
Kingston 2002  
Muscat 2004  
The Hague 2006  
Buenos Aires 2008  
Windhoek 2010  
Melbourne 2012  
Tallinn 2014  
Nadi 2016  
Mauritius 2018  
Moscow 2020  
Mexico 2022



## CONFERENCES

Hong Kong 1991  
Montreal 1993  
Utrecht 1995  
Kruger Park 1997  
Santiago 1999  
Bangalore 2001  
Dublin 2003  
Wellington 2005  
Toronto 2007  
Abu Dhabi 2009  
Madrid 2011  
Taipei 2013  
Chicago 2015  
Bahrain 2017  
Sri Lanka, 2019  
United Kingdom 2021  
Kazakhstan 2023



# Opportunities for global exchange and collaboration



- The DNA of QA: the 10 E's and Beyond
- INQAAHE Conference 2021 hosted by QAA, UK
- INQAAHE 30th anniversary celebration: on 7-8<sup>th</sup> of October
- Planning for INQAAHE Biennial Forum 2022 in Mexico City
- Selection of host for INQAAHE Biennial Conference 2023
- Bid to host Forum 2024

# INQAAHE Funding Scheme: Capacity Building Grants



**Grant Holder**

**Grant Title**

**Country/region**

## Capacity Building

Grants allocated and/or active in 2021

Ontario College  
Quality Assurance  
Service

Truth and reconciliation in quality  
assurance

Canada  
Northern America

CINDA - in  
cooperation with  
RIACES

Assuring the quality of quality assurers

Chile  
Latin America

TWAEA - Taiwan  
Assessment and  
Evaluation Assoc.

International Survey Project on Learning  
Outcomes and Satisfaction in Higher Education  
from Japan, Taiwan and Thailand

Taiwan

EdNet - Agency for  
Quality Assurance in  
the field of Education

Ensuring Quality assurance and  
accreditation of distant education in  
Kyrgyzstan

Kyrgyzstan

# INQAAHE Funding Scheme: Research & Innovation Grants



Grants allocated and/or  
active in 2021

Grant Holder	Grant Title	Country/region
<b>Research</b>		
NCHE - National Council for Higher Education	The National Employer Survey	Namibia
IUCEA and EQAN - East African Network for Quality Assurance	Assessing the role of Institutional QA Approaches and Practices in the operationalization of the East African HE QA Framework	Uganda
NAAC - National Assessment and Accreditation Council	Role of Quality Assurance and Accreditation in Improvement of Higher Education; A Case study of Select Indian Higher Education Institutions	India
UGC - University Grants Commission	Transition to Digital Era of Accreditation: Scope and Challenges for Emerging Quality Assurance Agencies	Nepal

Annual scholarships for qualified applicants from developing countries:

In English:

- > Graduate Certificate in Tertiary Education QA, University of Melbourne (English as instruction language)
- > Master's degree on Quality Management and Evaluation in HE, Open University of Catalonia (Spanish as the instruction language)

## 2021 Award

Mustafa Kayyali  
Affiliate Member  
Syrian Arab Republic

Translation of QAP into Arabic

## *Research*

- Online Access to the Journal *Quality in Higher Education*
  - Contribution to the Body of Knowledge



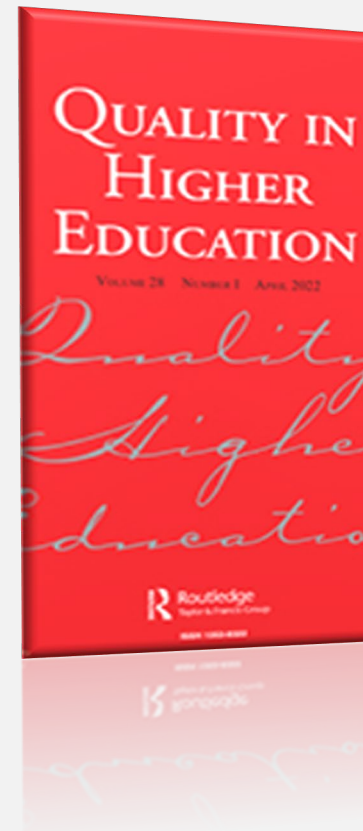
# Making research accessible for members

## Funding Research

Through the IFS, INQAAHE funds member research that contributes to the field. In 2021, topics included:

- Accreditation of distance education
- Covid-19 challenges for accreditation for emerging QA agencies
- AI in accreditation
- Institutional readiness for QA in Bangladesh
- Metrics-driven QA

## Convenient and Free Journal Access



In 2021, INQAAHE negotiated a change in access to provide **online access** to the journal *Quality in Higher Education* for members

# Reimagining GGPs through research and consultation



In 2021, the INQAAHE Board reflected on the outcomes of INQAAHE's Global Study on Trends in Higher Education Quality Assurance as the foundation for the review, update and enhance the GGPs.

The methodology that supports this work includes:

- A literature review and document analysis
- A set of global focus group meetings

The work continues in 2022 with:

- additional focus groups
- development work conducted by QA experts with specific expertise, and
- a wide stakeholder consultation process that yielded the initial set ***International Standards and Guidelines for Quality Assurance.***
- **The ISGs were accepted by UNESCO WHEC 2022 as an Open Knowledge Product**

## *Relevance*

Guidelines for Good Practice  
Quality Hallmarks





# Guidelines of Good Practice: INQAAHE external reviews of EQABs



2021 witnessed an increased interest in INQAAHE's recognition of External Quality Assurance Bodies (EQABs) against the Guidelines of Good Practice (GGPs).

In total, in 2021:

- 12 applications for GGP were processed
- 4 were completed
- 2 are in the process and
- the rest launched/planned to be launched in 2022.

## Overall:

- 7 application were received from Latin America
- 2 from North America
- 2 from Arab States
- 1 from Asia-Pacific

# GGP Applications in 2021

QA Body	Acronym	Country	Region	Pathway	Validity Period
Ontario College Quality Assurance Service	OCQAS	Canada	North America	Re-alignment	2021-2026
Commission for Academic Accreditation	CAA	United Arab Emirates	Arab States	Re-alignment	2021 - 2026
Commission d'Évaluation de l'Enseignement Collégial	CEEC	Canada	North America	Re-alignment	2021 - 2026
National Agency for Accreditation of Higher Education	ANEAES	Paraguay	Latin America	Review	January 2022
Consejo Nacional De Educación	CNED	Chile	Latin America	Review	January 2022
Comisión Nacional de Acreditación	CNA Chile	Chile	Latin America	Review	2022
Inicio-Consejo Nacional de Acreditación	CNA	Colombia	Latin America	Review	2022
Sistema Nacional de Acreditación de la Educación Superior	SINAES	Costa Rica	Latin America	Follow up	2022
La Comisión Nacional de Evaluación y Acreditación Universitaria	CONEAU	Argentina	Latin America	Review	2022
Badan Akreditasi Nasional Perguruan Tinggi	BAN-PT	Indonesia	Asia-Pacific	Review	2022
Education and Training Quality Authority	BQA	Bahrain	Arab States	Re-alignment	2022
Instituto de Calidad y Acreditación de Carreras Profesionales de Ingeniería y Tecnología	ICACIT	Peru	Latin America	Review	2022

The intent of the revisions are to:

- Refine the set of guidelines applicable to all EQABs
- Reflect diversity across EQABs by through modularization of standards
- Respect differences in maturity level of providers
- Reach all QA providers, including but beyond INQAAHE members
- Recognize through an independent decision-making body

**GGP redesign initiated in response to global trends and the need to enhance relevance, trust and recognition of HE outcomes.**

# 2021: A year of action during a year of change

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# INQAAHE Board (2021-24)



**Deb Adair**  
**INQAAHE 8<sup>th</sup>**  
**President**  
**United States**



**Chan Basaruddin**  
**Vice President**  
**Indonesia**



**Anna Prades**  
**Treasurer**  
**Spain**



**Vicki Stott**  
**United Kingdom**



**Simona Lache**  
**Romania**



**Abigail Kramers**  
**Curaçao**



**Mary Catherine Lennon**  
**Canada**



**Nataliia Stukalo**  
**Ukraine**



**Fabrizio Trifiro**  
**United Kingdom**



**Wondwosen Tamrat**  
**Ethiopia**



**Tariq Al Sindi**  
**Bahrain**



**Helmuth Trefftz**  
**Colombia**



**Susanna Karakhanyan**  
**Imminent Past President**  
**United Arab Emirates/Armenia**

*We are always here with you and for you*





# INQAAHE FORUM 2022

MEXICO CITY | JUNE 6-9, 2022

**Sustainable Quality Assurance:**  
Optimizing Synergies between Artificial and Human Intelligence

**SAVE THE DATE**





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**Thank you**

