Quarterly Communiqué to the General Assembly

Quarter 4, 2017

With the fourth quarter communique - October-December 2017 – we are happy to share the following outstanding activities and achievements by INQAAHE. Overall, the year has been a successful one in terms of accomplishment of the set goals in the INQAAHE Strategic Plan 2013-2017 and a move to the new Strategic Plan 2018-2022 which is planned to take INQAAHE to the new heights.

ORGANISATIONAL ASPECTS

To enhance the operations of the INQAAHE Board, a number of major activities have been undertaken:

- **INQAAHE Funding Scheme:** The Call for Proposals for 2017 was developed based on the approved budget 2017. For 2017, USD 30,000.00 was allocated to fund the IFS Window 2 (Capacity Building) and USD5,000.00 for IFS Window 3 (Research and Innovation) (see the approved IFS Operational Manual 2017). The Call for Proposals for 2017 was launched in mid-July 2017. A Webinar on Grant Writing was conducted towards the end of July to support our members in writing successful proposals for grants. By the set deadline seven Capacity Building and ten Research proposals were received. On 18 December, by the Board decision, external reviewers were approved to evaluate the proposals. The results will be announced at the end of January 2018.

- **Global Survey on EQA and IQA:** INQAAHE is conducting a global survey on EQA and IQA in all regions of the world. The INQAAHE Global Survey is being conducted in cooperation with UNESCO and regional networks – ENQA, APQN, CEENQA, CANQATE, AfriQAN, and EUA. Regional university associations are being contacted to support data collection from the higher education institutions. The survey instruments, which are intended for both QA agencies and HEIs, are being revised by regional networks to ensure relevance to the regional peculiarities and needs. The survey has been completed in the Arab Region and in Latin America and the Caribbean. The surveys for all other regions are still in progress. The results of the study will be published by INQAAHE in a 2018 Global Scoping Study Report and will feed into the 2018 UNESCO Global Conference on Quality Assurance in Paris. This is a regular exercise INQAAHE undertakes every three years to better understand the trends in QA and benefit the systems worldwide.

- **Revision of Constitution:** The Constitution Revision Working Group, with Pauline Tang (Vice President of INQAAHE Board) as Chair and Members: Carol Bobby, Anthony McClaran and Erika Soboleva finalised the new Constitution draft. The draft was circulated among the GA for their feedback. The Committee is thankful to all members for their invaluable feedback. The new constitution will be sent for an external audit prior to its adoption. For any queries regarding the proposed Constitution review or proposed key dates, please do not hesitate to contact the Secretariat (secretariat@inqaahe.org) or the Working Group Chair (vicepresident@inqaahe.org).

- **INQAAHE New Strategic Plan 2018-2022:** a Working Group under the lead of the President was established to develop the INQAAHE new Strategic Plan 2018-2022. An extensive study of the impact of INQAAHE on its members throughout the years, the effectiveness and level of completion of the current Strategic Plan 2013-2017 and the extensive data accumulated by the Secretariat have been analysed to feed into the background information for the development of the new Strategic Plan. The draft new Strategic Plan was circulated among the GA members for their feedback, discussed widely at the Board level and was approved on 18 December 2017 for its full implementation in January 2018. Please click here for the new Strategic Plan 2018-2022.

- **QAP Programme:** INQAAHE is offering a Quality Assurance Programme through two HEIs – University of Melbourne (language of instruction is English) and Open University of Catalunya (language of instruction is Spanish). The QAP programme is currently undergoing a major revision to ensure relevance of the courses offered. The QAP Programme working group is led by Anthony McClaran, INQAAHE Board member. The group includes Carol Bobby and Erika Soboleva – who are both INQAAHE Board members. It also includes QAP providers.

  - o Call for QAP Scholarships. A new agreement is to be signed with the LH Martin Institute for Higher Education Leadership and Management at the University of Melbourne for the dissemination of the programme. Call for 2017-2018 Scholarships will be announced in January for the course starting in March 2018.

- **Revision/development of criteria for INQAAHE membership:** the INQAAHE Membership and Member Services Committee is currently revising the criteria for different types of INQAAHE memberships and strategic partners.

- **INQAAHE Strategic Partners:** INQAAHE has about 21 Strategic Partners, which are international organisations (e.g. UNESCO), regional, subject specific, and special interest networks and other organisations that are involved in quality assurance. INQAAHE will be renewing/signing MoUs with the Strategic Partners to tighten collaborative ties and promote joint projects.

- **Global Quality Assurance Register:** a working group composed of Board members is charged with a study on the potential for, and uses and benefits of establishing a Global Quality Assurance Register.

EVENTS

- **INQAAHE 11th Biennial Forum**: A Working Group under the lead of the Chair Eddy Chong, an INQAAHE Board Director, was formed to launch the preparatory activities. The Forum will take place on 2-4 May 2018 and will be proudly hosted by the Mauritius Tertiary Education Commission (TEC). The theme for the 2018 Forum is *Quality is in the Eye of the Beholder: Relevance, Credibility and International Visibility.* The preliminary agenda has been finalised and the launch of the Forum website with the call for participation will be announced in December 2017.

- The Events Committee in collaboration with CINDA, is currently in the process of organising a QA event in Latin America. The event is to take place on 8-10 January 2018 and will evolve around QA issues and developments in the region. For more information, please refer to the announcement/invitation to the conference.

- **UNESCO/INQAAHE/ICDE/CoL/WB/CHEA/CIQG/DAAD Conference 2018:**

    o As a precursor to the UNESCO Global Conference in 2018, INQAAHE is currently co-organising a global survey in different parts of the world.

NEW MEMBERS

INQAAHE is pleased to welcome the following new members who joined us in Quarter 4 of 2017:

- Distance Education Accrediting Commission (Full), USA

- ABET (Full), USA

- Quality Assurance Agency for Higher Education of Andorra (Full), Andorra

- Hamdard University (Associate), Pakistan

- Pakistan Institute of Fashion and Design (Associate), Pakistan

- Jinnah University for Women (Associate), Pakistan

- Institute of Business Administration (Associate), Pakistan

GGP ALIGNMENT

- **Aligned Agencies:**

    o National Accreditation Commission (CNA), Chile is aligned with INQAAHE GGP for the period of 7 November 2017 - 7 November 2022, after a successful external review.

- **Development of the GGP Alignment Procedures:** The Recognition Committee is currently developing procedures for GGP alignment. Several options for GGP alignment procedures are offered to lessen the burden of agencies that are eager to undergo a GGP alignment, as well as to ensure that members can avail themselves of the opportunity to be GGP aligned, thus attesting and reaffirming the credibility of their provisions. The new procedures manual will be released officially in spring 2018.

PROJECTS

- **INQAAHE Funding Scheme 2016-2017:**

    o Research and Innovation**.** All the grant holders for the INQAAHE 2016 Funding Scheme have submitted their final reports and have received the relevant funding.

- o Capacity Building.
    - ▪ CUE (KENYA): Due to the political situation in the country, CUE has not been able to fulfill the deadlines set in the agreement.
    - ▪ QAA (UK): Agreement still pending.
    - ▪ AQU Catalunya: Deliverables and deadlines are fulfilled. It is scheduled to finish in December.

- - **INQAAHE Funding Scheme 2017-2018:**
    - o Research and Innovation proposals received (already sent to reviewers)

Organisation	Country	Membership	Title
University of Engineering & Technology,Lahore	Pakistan	Associate	Measuring impact of Quality Assurance policies in Higher Education Institutions of Pakistan
General Department of Education Testing and Accreditation	Vietnam	Full	Investigating joint programmes in Vietnam: Operation and quality management seen from institutional practices
ACQUIN	Germany	Full	The impact of external accreditation on quality management concepts and procedures at selected Kazakhstani universities
National Accreditation Agency	Russia	Full	Impact of quality assurance on teaching and learning; to what extent the latter promotes relevance to the socio-economic needs/New Modes for Information Transparency (Public Information) as a Part of the External Quality Assurance System
Commonwealth of Learning (COL)	Canada	Associate	Graduate attributes (Learning Outcomes) to be included in Quality assurance framework of African Open Universities to increase employability prospects
National University of Modern Languages	Pakistan	Associate	Self-Assessment as a tool for quality enhancement in public sector universities: A comparative study among academic disciplines at graduate level
National Institution for Academic Degrees and Quality Enhancement of Higher Education	Japan	Full	Assessment of Learning Outcomes and Internal Quality Assurance Building in Higher Education in Japan and Taiwan: The Role of External Quality Assurance Agencies and Universities
National Assessment and Accreditation Council (NAAC)	India	Full	External Quality Assurance and linking with Internal Quality Assurance
Agency for Science and Higher Education (ASHE)	Croatia	Full	Developing quality comparison tool for higher education institutions
Korean Council for University Education	Korea	Full	Korean University Student's Perceptions of Quality Assurance of External Quality

- o Capacity building proposals received (already sent to reviewers)

Organisation	Country	Membership	Title
Evaluation Agency Baden-Wuerttemberg	Germany	Full	Capacity Building of Quality Assurance Agencies in (Digital) Learning Analytics in Higher Education. Quality Indicators and Evaluative Guideline Questionnaire

SEAMEO	Vietnam	Associate	Capacity Building in Internal Quality Assurance for Higher Education Institutions in Vietnam
Council on Higher Education (CHE)	Lesotho	Full	Proposal for Funding to the International Quality Assurance Agency for Higher Education (INQAAHE) to Support Capacity Building for the Council on Higher Education - Lesotho
Agència de Qualitat de l'Ensenyament Superior d'Andorra, AQUA	Andorra	Full	Making connections between the Institutional Evaluation and the Sustainable Development Goals (United Nations). Empowering stakeholders for quality enhancement
University of Sindh	Pakistan	Associate	Sustainable Quality Culture for Equity, Equality and Inclusion (QCE& I)
QAA - TEQSA	UK - Australia	Full	Developing a Toolkit to support Quality Assurance Agencies to address Academic Integrity
Higher Education Evaluation & Accreditation Council of Taiwan	Taiwan	Full	Comparisons of QA systems, Review standards and Procedures, and Transparency in Taiwan and Indonesia: Capacity Building for Mutual Recognition of Joint Programmes

2017 ACTIVITY PLAN

	Work Packages	Activities	Responsibility	Team	Strategic Objective
1	Planning, Policies & Procedures, Operations	A feasibility study on INQAAHE operations	EC, Secretariat	(to set up a team)	Operational
		Constitution review	Pauline Tang	Constitution Review Working Group	
		Board's Procedures Manual	Pauline Tang	Constitution Review Working Group	
		Review/update of the INQAAHE Funding Scheme Procedures Manual for the 2017 Call	Susanna Karakhanyan	Executive Committee/ Membership and Member Services Committee/Secretariat	
		Development of INQAAHE Strategic Plan 2018-2020	Susanna Karakhanyan	Executive Committee	Strategic

	Work Packages	Activities	Responsibility	Team	Strategic Objective
2	Finances	Diversification of INQAAHE Funding Model	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Financial statements	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		INQAAHE financial statements, NZ societies	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Financial Procedures Manual	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Revision of 2017 Budget and finalisation of 2018 Budget	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4

		Invoicing	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Financial Audit 2014-2015-2016	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Annual report on finances	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4

3	Regular INQAAHE Activities	Managing the database of good practices		Membership and Member Services Committee	OBJ 3.3
		Revision/development of criteria for INQAAHE membership	Martin Strah	Membership and Member Services Committee/Secretariat	OBJ 2.2
		Evaluation of INQAAHE membership proposals	Martin Strah	Membership and Member Services Committee	OBJ 2.2
		Development and announcement of calls for proposal for research and innovation	Susanna Karakhanyan/Martin Strah	Membership and Member Services Committee	OBJ 3.1
		Development and announcement of calls for proposal for capacity building	Susanna Karakhanyan/Martin Strah	Membership and Member Services Committee	OBJ 3.1, 4.1, 4.2
		Finalisation of the agreement for offering QAP	Marti Casadesús Fa	Executive Committee/Secretariat	OBJ 3.1, 4.1, 4.2
		Review of the QAP programme	Anthony McClaran	Carol Bobby, Erika Soboleva + 1 external (TBC)	OBJ 3.1, 4.1, 4.2
		QAP announcement	Marti Casadesús Fa	Membership and Member Services Committee/Secretariat	OBJ 3.1, 4.1, 4.2

		Bid for hosting Forum 2020	Maiki Udam	Meetings and Events Committee/Secretariat	OBJ 1.1, 1.2, 2.1
		Call for hosting Conference 2021	Maiki Udam	Meetings and Events Committee/Secretariat	OBJ 1.1, 1.2, 2.1
		E-forums	Maiki Udam	Meetings and Events Committee	OBJ 1.1, 1.2, 2.1
		Plan and template for organising and delivering webinars	Maiki Udam	Meetings and Events Committee	OBJ 1.1, 1.2, 2.1
		Conference 2017		Meetings and Events Committee	OBJ 1.1, 1.2, 2.1
		Preparatory activities for Forum 2018	Eddy Chong	Forum Program Organization Committee	OBJ 1.1, 1.2, 2.1
		Revision of procedures for the organisation of forums and conferences, including the development of an agreement between INQAAHE and the host	Maiki Udam	Meetings and Events Committee/Executive Committee/Secretariat	OBJ 1.1, 1.2, 2.1
		INQAAHE Board elections 2018	Marti Casadesús Fa	Executive Committee/Secretariat	Operational

4	Projects	MPL Center concept note and operationalisation plan	Carol Bobby	MPL Center Working Group	OBJ 4.1, 4.2, 4.4
		INQAAHE Impact Study	Susanna Karakhanyan	Impact Study Working Group	OBJ 1.1, 1.3, 2.1, 2.3, 3.1
		GQAR	Jagannath Patil	GQAR Working Group	OBJ 1.1, 1.2, 2.1, 2.3
		GGP promotion strategy	Franz Gertze	GGP Recognition Committee	OBJ 1.1, 1.2, 2.1, 2.3

		GGP Procedures Manual	Erika Soboleva	GGP Recognition Committee	OBJ 1.1, 1.2, 2.1, 2.3
		Mapping Study on QA developments all over the world	Susanna Karakhanyan	TBD	OBJ 1.1, 3.1
		Events resulting from calls for proposals for capacity building	Maiki Udam	Meetings and Events Committee	OBJ 3.1, 4.1, 4.2
		INQAAHE Feasibility Study	Carol Bobby	Executive Committee/Carol Bobby	
		Review of QAP	Anthony McClaran	Carol Bobby/Erika Soboleva	

5	Visibility Promotion	Revision and on-going update of INQAAHE website	Pauline Tang/Secretariat	Communication and Outreach Committee/Secretariat	OBJ 1.1
		Newsletter	Pauline Tang /Eddy Chong /Secretariat	Communication and Outreach Committee/Secretariat	OBJ 1.1
		Quarterly Communiqué	Susanna Karakhanyan	President/Committees and Working Groups/Secretariat	OBJ 1.1
		GGP Publication	Erika Soboleva	GGP Recognition Committee	OBJ 1.1
		UNESCO/INQAAHE/ICDE Conference 2018	Pauline Tang /Eddy Chong /Secretariat	2018CC	OBJ 1.1, 4.3
		Journal 'Quality in Higher Education'	Secretariat	Membership and Member services Committee/Secretariat	OBJ 3.1
		Publication of occasional papers as a result of projects in Work Package 4	Anthony McClaran	Communication and Outreach Committee/Secretariat	OBJ 3.2

		Promotion of INQAAHE through social media	Pauline Tang	Communication and Outreach Committee/Secretariat	OBJ 1.1

6	Quality Assurance	Quality plan - for each work package, identification of outcomes that will be monitored based on the TOR	Tashmin Khamis	Internal Quality Assurance Committee	Operational
		Development and implementation of a survey on the effectiveness of events	Tashmin Khamis	Internal Quality Assurance Committee	
		(Based on the survey) measurement of the effectiveness of projects including ensuring improvement plans are in place for each work package	Tashmin Khamis	Internal Quality Assurance Committee	
		Bi-Annual survey to be sent to members on the effectiveness of INQAAHE, their expectations, challenges and needs	Tashmin Khamis	Internal Quality Assurance Committee	
		Annual reports from Committees and Working Groups	Tashmin Khamis	All Committees and Working Groups	
		Annual reports on INQAAHE's performance	Tashmin Khamis	Internal Quality Assurance Committee	

Committees				
Abbreviation	**Name**	**Chair**	**Members**	**Invited/External**
EC	Executive Committee	Susanna Karakhanyan	PT, JAM, MCF	
MMSC	Membership and Member Services Committee	Martin Strah	SK, MU	
COC	Communication and Outreach	Pauline Tang	EC, FG	Lee Harvey, Jane Gentle, Viola Chan
MEC	Meetings and Events Committee	Maiki Udam	PT, JAM,ES,JP	
RC	Recognition Committee	Erika Soboleva-Franz Gertze	CB, MS	
IQAC	Internal Quality Assurance Committee	Tashmin Khamis	EC, ES,AMC	

Working Groups				
Abbreviation	**Name**	**Chair**	**Members**	**Invited/External**
MPLC	Marjorie Peace Lenn Centre	Carol Bobby	SK, TK, FG	
CR	Constitution Review	Pauline Tang	CB, ES, AMC	
2018 CC	2018 UNESCO/INQAAHE/ICDE Conference Working Group	Susanna Karakhanyan	EC, TK, MS, PT	
FPC	Forum 2018 Programme Committee	Eddy Chong	TK,JP, MU, PT, SK	Vivek Gupta (TEC)
GQAR	GQAR Working Group	Jagannath Patil	JP, JAM,PT, MS	Hassmik Tortian (UNESCO)
IS	Impact Study Working Group	Susanna Karakhanyan	MU, TK, EC, MS	
FSIO	Feasibility study on INQAAHE operations	Carol Bobby	SK, JM, MCF, PT	To be invited
QAP	Review of the QAP programme	Anthony McClaran	CB, ES	To be invited