




Quarterly Communiqué to the General Assembly

Quarter 1, 2018

With the first quarterly communique – January to March 2018 – we are happy to share the outstanding activities and achievements by INQAAHE. Overall, the launch of the new year for INQAAHE was marked with the inauguration of the new Strategic Plan (2018-2022), targeting new heights for the organisation and the membership at large, as well as active contribution to regional developments.

ORGANISATIONAL ASPECTS

To enhance the operations of the INQAAHE Board, a number of major activities have been undertaken:

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 INQAAHE launched 2018 with the new Strategic Plan (2018-2022), which is further detailed in the Activity Plan for 2018. Please click [here](#) for the new Strategic Plan 2018-2022.
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 Close to the end of 2017 and the beginning of 2018, a new Working Group was established to explore the feasibility of new approaches to the INQAAHE organisational structure and operations. The WG is led by Carol Bobby and involves the following Board members: Anthony McClaran and Franz Gertze.
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 At the beginning of February 2018, the Secretariat announced the call for nominations for the INQAAHE President and the INQAAHE Board. The voting for both the President and the Board is now close, which ended on 5th of April 2018, and, the results will be announced on the 20th of April.

SERVICES TO THE MEMBERS

INQAAHE FUNDING SCHEME

During the first quarter of the year, results of Calls 2017-2018 were announced. The Call for Proposals 2017-2018 was developed based on the approved budget 2017: USD 30,000.00 was allocated to fund the IFS Window 2 (Capacity Building) and USD 5,000.00 for IFS Window 3 (Research and Innovation) (see the approved [IFS Operational Manual 2017](#)).

Call for Capacity Building proposals (7 received, 2 awarded)

| ORGANISATION | COUNTRY | AUTHOR | TITLE |
|---|---------|---------------------|--|
| SEAMEO | Vietnam | Thu Do Thi Hoai | Capacity Building in Internal Quality Assurance for Higher Education Institutions in Vietnam |
| Agència de Qualitat de l'Ensenyament Superior d'Andorra, AQUA | Andorra | Marta Fonolleda | Making connections between the Institutional Evaluation and the Sustainable Development Goals (United Nations). Empowering stakeholders for quality enhancement |
| Higher Education Evaluation & Accreditation Council of Taiwan | Taiwan | Angela Yung Chi Hou | Comparisons of QA systems, Review standards and Procedures, and Transparency in Taiwan and Indonesia: Capacity Building for Mutual Recognition of Joint Programs |

Call for Research and Innovation proposals (9 received, 2 awarded)

| ORGANISATION | COUNTRY | AUTHOR | TITLE |
|--|---------|------------------|---|
| General Department of Education Testing and Accreditation | Vietnam | Nguyen Huu Cuong | Investigating joint programs in Vietnam: Operation and quality management seen from institutional practices |
| National Institution for Academic Degrees and Quality Enhancement of Higher Education | Japan | Ayaka Noda | Assessment of Learning Outcomes and Internal Quality Assurance Building in Higher Education in Japan and Taiwan: The Role of External Quality Assurance Agencies and Universities |

The proposals were reviewed by two independent experts:

Independent reviewers in the Calls 2017-2018



| REVIEWER | ORGANISATION/COUNTRY |
|----------------------------|---|
| Andy Liew Teik Kooi | Wawasan Open University |
| Aurelija Valeikiene | SKVC, Lithuania |
| Haya Al Mannai | B BQA, Bahrain |
| Leah Matthews | DEAC, USA |
| Maria Jose Lemaitre | CINDA, Chile |
| Pammla Patrucka | University of Saskatchewan and Nelson Mandela Institute, Tanzania |
| Rafael Llavori | ANECA, Spain |
| Ronny Heintze | AQAS, Germany |
| Ruben Topchyan | ANQA, Armenia |
| Sam Scully | Ontario Quality Council |
| Sara Booth | Australia |
| Tariq Al sindi | BQA, Bahrain |
| Youhanson Eid | Egypt |
| Zbigniew Palka | CEENQA, Poland |

GLOBAL SURVEY ON EQA AND IQA

INQAAHE is conducting a global survey on EQA and IQA in all regions of the world. The results obtained were encouraging, nonetheless, to ensure more responses the INQAAHE announced a second round of survey. The deadline for the second round is end of March. The study will be first presented at the INQAAHE Forum in Mauritius. Close to the end of 2018 the INQAAHE Global Study will be published. The regions that still need further attention in terms of data collection are the Northern America and the Asia Pacific.

REVISION OF CONSTITUTION

The new constitution draft has undergone external audit by the following experts:


-  Dr. Heinz-Ulrich Schmidt, Mindirig. a.D./former Director General of Higher Education and Research, Foundation for International Business Administration Accreditation (FIBAA). Expert with background in quality assurance and law.
-  Dra. Susanna Oromí Vall-Ilovera, Professor of Procedural Law, University of Girona. Expert in legal documentation drafting.

After the external review process, the Constitution Revision Working Group, with Pauline Tang (Vice President of INQAAHE Board) as Chair and Members: Carol Bobby, Anthony McClaran and Erika Soboleva, distributed the updated version of the Constitution Revision draft to the INQAAHE Board for final comments and approval. The review of the document is now completed and will be presented to the General Assembly for open discussion and adoption at the INQAAHE 11th Biennial Forum in Mauritius

For any queries regarding the proposed Constitution review or proposed key dates, please do not hesitate to contact the Secretariat (secretariat@inqaahe.org) or the Working Group Chair (vicepresident@inqaahe.org).

QAP PROGRAMME

INQAAHE is offering a Quality Assurance Programme through two HEIs – University of Melbourne (language of instruction is English) and Open University of Catalunya (language of instruction is Spanish). The QAP programme is currently undergoing a major revision to ensure relevance of the courses offered. The QAP Programme working group is led by Anthony McClaran, INQAAHE Board member. The group includes Carol Bobby and Erika Soboleva – who are both INQAAHE Board members. It also includes QAP providers.

-  Call for QAP Scholarships. A new agreement is to be signed with the LH Martin Institute for Higher Education Leadership and Management at the University of Melbourne for the dissemination of the programme. Call for 2017-2018 Scholarships will be announced in January for the course starting in March 2018.

REVISION/DEVELOPMENT OF CRITERIA FOR INQAAHE MEMBERSHIP

The INQAAHE Membership and Member Services Committee is currently revising the criteria for different types of INQAAHE memberships and strategic partners.

GLOBAL QUALITY ASSURANCE REGISTER

A working group composed of Board members is charged with a study on the potential for, and uses and benefits of establishing a Global Quality Assurance Register.

EVENTS

INQAAHE 11TH BIENNIAL FORUM

The Forum will take place from 2nd to 4th of May, 2018, to be proudly hosted by the Mauritius Tertiary Education Commission (TEC). The theme for the 2018 Forum is ***Quality is in the Eye of the Beholder: Relevance, Credibility and International Visibility***. Pre-Forum workshops covering the sub-themes have been planned to be covered by international experts from Tertiary Education Quality and Standards Agency (TEQSA) of Australia, Higher Education Evaluation & Accreditation Council (HEEACT) of Taiwan, Seychelles Qualifications Authority, and Tertiary Education Commission of Mauritius. The keynote addresses will be delivered by two distinguished speakers, Professor Bjørn Stensaker of the University of Oslo, and Professor Goolam Mohamedbhai, the former Vice-Chancellor of the University of Mauritius. Professor Stensaker will be sharing his thoughts on 'Quality and the Battle for Legitimacy: Discourses, Dependencies and Disputes', whilst Professor Goolam will be speaking on 'The Changing Landscape of Higher Education in Emerging Economies: Challenges for Quality Assurance'.

INQAAHE is funding 7 applications from its members from least developed countries to attend Forum 2018, up to USD 2,500 per application).

| REPRESENTATIVE | ORGANISATION | COUNTRY | MEMBERSHIP |
|------------------------------|--|--------------|------------|
| Farrukh Idrees | Fast-UN | Pakistan | Associate |
| Lindiwe Mabuza | University of South Africa | South Africa | Associate |
| Fiona Ernesta | Seychelles Qualifications Authority | Seychelles | Full |
| Fawad Sadiq | Director Quality Enhancement Cell, Riphah International University | Pakistan | Associate |
| Mohamed Emran Hossain | Daffodil International University | Bangladesh | Associate |
| Syed Mubashir Ali | Quality Enhancement Cell Lahore University of Management Sciences | Pakistan | Associate |
| Abigail Dzama Tawiah | Kwame Nkrumah University of Science and Technology, Kumasi | Ghana | Associate |

THE INQAAHE XV BIENNIAL CONFERENCE 2019

We are pleased to announce that the 15th INQAAHE Biennial Conference 2019 is to be proudly hosted by the University Grants Commission (UGC), Sri Lanka, the apex body of the university system in the country. The major theme is: *Quality Assurance, Qualifications, and Recognition: Fostering Trust in a Globalised World*. It will take place in Colombo, Sri Lanka, from the 25th to 28th of March, 2019 at the Bandaranayake Memorial International Conference Hall (BMICH). We offer a unique and trusted platform for constructive dialogues amongst peers, with subthemes that focus on promoting trust in quality assurance provisions and, therefore, recognition of a wide range of tertiary education and quality assurance outcomes within the globalisation context. In keeping with tradition, pre-conference workshops, paper and poster presentations, and interactive panel discussions will be some of the highlights of the exciting activities of the event programme.

INTERNATIONAL CONFERENCE ON DIVERSITY, QUALITY AND IMPROVEMENT - SANTIAGO, CHILE, 8-10TH OF JANUARY, 2018

The INQAAHE Events Committee in cooperation with CINDA (Centro Interuniversitario de Desarrollo), RIACES (La Red Iberoamericana para el Aseguramiento de la Calidad en la Educación Superior), Ministry of Education of Chile, and IESALC (the UNESCO regional office in Latin America and the Caribbean) organized an international conference on quality assurance in tertiary education in Santiago, Chile, 8th to 10th of January, 2018.

The focus of the event was on the development of higher education for the 21st century - a time of reforms and structural change. Around the world, including Latin-American and the Caribbean region, governments and institutions advocate changes in higher education systems, to provide effective, inclusive, quality higher education

NEW MEMBERS

Organisations and individuals are only considered INQAAHE members when payment of first annual membership fee has been done.

INQAAHE welcomes the following member:

| ORGANISATION | MEMBERSHIP | COUNTRY |
|---|------------------|---------|
| Rauf Denktas University | Associate member | Turkey |

The list of organisations and individuals whose membership application has been approved in the first quarter of 2018 is as follows:

| ORGANISATION | MEMBERSHIP | COUNTRY |
|--|------------------|----------------|
| Botswana Qualifications Authority | Full member | Botswana |
| Kamla Nehru Mahavidyalaya | Associate member | India |
| Chinhoyi University of Technology | Associate member | Zimbabwe |
| Kingston Academy | Associate member | United Kingdom |
| Dawood University of Engineering and Technology | Associate member | Pakistan |
| Mirpur University of Science and Technology (MUST) | Associate member | Pakistan |
| Lyceum of the Philippines University | Associate member | Philippines |
| University of Bahrain | Associate member | Bahrain |

GGP ALIGNMENT

DEVELOPMENT OF THE GGP ALIGNMENT PROCEDURES

The Recognition Committee is currently finalizing the new GGP Procedures Manual. Several options for GGP alignment procedures are offered to lessen the burden of agencies that are eager to undergo a GGP alignment, as well as to ensure that members can avail themselves of the opportunity to be GGP aligned, thus attesting and reaffirming the credibility of their provisions. The new procedures manual will be released officially in spring 2018.

ACTIVITY PLAN 2018

| Work packages | Activity/Timeline | Responsible | Team | Strategic Objective | Deadline | Status |
|---|---|---------------------|--|---------------------|--------------|--------------------|
| 1. Planning, Policies & Procedures, Operations | Constitution review | EC, Secretariat | External audit | Operational | End of April | In process |
| | Board's Procedures Manual | Pauline Tang | Constitution Review Working Group | | End of April | For Board approval |
| | INQAAHE New Operational Model | Carol Bobby | EC/Carol Bobby, Anthony McClaran, Franz Gertze | | End of April | In process |
| 2. Finances | Annual report 2017 | Jawaher Al Mudhahki | Executive Committee/Secretariat | | Mid-April | In process |
| | Financial statements | Jawaher Al Mudhahki | Executive Committee/Secretariat | | Mid-April | In process |
| | INQAAHE Financial Statements_Nz societies | Jawaher Al Mudhahki | Executive Committee/Secretariat | | Mid-April | In process |
| | Financial Procedures Manual | Jawaher Al Mudhahki | Executive Committee/Secretariat | | End of April | In process |
| | Revision of 2019 Budget and Finalisation of 2018 Budget | Jawaher Al Mudhahki | Executive Committee/Secretariat | | End of April | In process |
| | Invoicing | Jawaher Al Mudhahki | Executive Committee/Secretariat | | End of Feb | In process |
| 3. INQAAHE Regular activities | Managing the database of good practices | | Membership & Member Services | | | Not started |
| | Revision/development of criteria for INQAAHE membership | Martin Strah | Membership & Member Services/Secretariat | | May | Ongoing |
| | Evaluation of INQAAHE membership proposals | Martin Strah | Membership & Member Services | | | Regular activity |

| Work packages | Activity/Timeline | Responsible | Team | Strategic Objective | Deadline | Status |
|---------------|---|----------------------------------|--|---------------------|---------------|----------------------------|
| | Develop and announce calls for proposal for research and innovation | Susanna Karakhanyan/Martin Strah | Membership & Member Services | | July | Not started |
| | Develop and announce calls for proposal for capacity building | Susanna Karakhanyan/Martin Strah | Membership/Member Services | | July | Not started |
| | Finalisation of the agreement for offering QAP | Marti Casadesús Fa | Executive Committee/Secretariat | | | |
| | Review of the QAP program | Anthony McClaran | Carol Bobby, Erika Soboleva + 1 external (TBC) | | End of August | Ongoing |
| | QAP announcement | Marti Casadesús Fa | Membership & Member Services/Secretariat | | Sep-Dec | In process |
| | Bid for hosting Forum 2020 | Maiki Udam | Secretariat/Meetings and Events Committee | | April | To be started in September |
| | Call- Bid for hosting Conference 2021 | Maiki Udam | Meetings and Events Committee | | Nov | Not started |
| | E-forums, workshops, trainings | Maiki Udam | Meetings and Events Committee | | | Ongoing |
| | Plan and template for organizing and delivering webinars | Maiki Udam | Meetings and Events Committee | | End of March | In process |
| | Conference 2019 | Secretariat/Events Committee | To be established | | | |
| | Preparatory activities for the Forum 2018 | Eddy Chong | Forum Program Organization Committee | | May-18 | In process |
| | GGP reviews | Erika Soboleva | Recognition Committee | | | Ongoing |

| Work packages | Activity/Timeline | Responsible | Team | Strategic Objective | Deadline | Status |
|--------------------|---|--|---------------------------------|---------------------|-----------|------------|
| | INQAAHE President and Board elections 2018 | Marti Casadesús Fa | Secretariat/Executive Committee | Operational | | In process |
| 4. Projects | MPL Center concept note and operationalisation plan | Carol Bobby | MPL Center Working Group | | | In process |
| | Development of a database of experts to have well-equipped and certified experts to engage in the practice of GGP alignment, and to support capacity building and other developmental activities. | Carol Bobby | MPL Center Working Group | | | |
| | GQAR | Jagannath Patil | GQAR Working Group | | Ongoing | In process |
| | GGP Promotion strategy | Franz Gertze | GGP Recognition Committee | | | |
| | GGP Procedures Manual | Erika Soboleva | GGP Recognition Committee | | March | In process |
| | INQAAHE Global Study | Susanna Karakhanyan | Regional teams | | Fall 2018 | In process |
| | Events resulting from the calls for proposals for capacity building | Maiki Udam | Meetings and Events Committee | | | |
| | Review of QAP | Anthony McClaran | Carol Bobby/Erika Soboleva | | April | In process |
| | New Project based on the Board initiative 1 | To be identified and approved by the Board in the April Board meeting (we already have one proposal to be considered at the Board meeting. | | | | |

| Work packages | Activity/Timeline | Responsible | Team | Strategic Objective | Deadline | Status |
|--------------------------------|--|--|---|---------------------|---------------------------------|------------------------------|
| | New Project based on the Board initiative 2 | The theme is on corruption). More proposals are welcome for consideration at the Board meeting. A clear and comprehensive Concept Note should be submitted for the Board's consideration at least 10 days prior to the Board meeting at the INQAAHE 11 th Biennial Forum in May-2018. The initiative should cover the new Strategic Objectives and priorities. Since we have one proposal on corruption, which covers credibility it would be great to have initiatives on recognition and relevance. | | | | |
| 5. Visibility Promotion | Revision and constant update of the web-site | Pauline Tang/Secretariat | Secretariat/Communication & Outreach Committee | | | Ongoing |
| | Newsletter | Pauline Tang /Eddy Chong /Secretariat | Secretariat/Communication & Outreach Committee | | End of March-June-Sep-Dec | Ongoing |
| | Quarterly Communiqué | Susanna Karakhanyan | President/Committees and Working Groups/Secretariat | | Beginning of April-July-Oct-Jan | Ongoing |
| | GGP Procedures Manual publication | Erika Soboleva | GGP Recognition Committee | | April | In process |
| | UNESCO/INQAAHE/ICDE Conference 2018 | Susanna Karakhanyan/Pauline Tang /Eddy Chong /Secretariat | | | | Ongoing dialogue with UNESCO |
| | Journal "Quality in Higher Education" | Secretariat | Secretariat/Membership & Member services Committee | | April-July-Nov | Ongoing |
| | Publication of occasional papers as a result of projects | Anthony McClaran | Secretariat/Communication & Outreach Committee | | | Not started |

| Work packages | Activity/Timeline | Responsible | Team | Strategic Objective | Deadline | Status |
|-----------------------------|--|--------------------------|--|---------------------|----------|---------|
| | Promotion of INQAAHE through social media | Pauline Tang/Jane Gentle | Secretariat/Communication & Outreach Committee | | | Ongoing |
| 6. Quality Assurance | Quality plan -identify outcomes with each work package that will be monitored BASED ON THEIR TOR | Tashmin Khamis | IQAC | Operational | | |
| | Develop and implement a Survey on the effectiveness of the events | Tashmin Khamis | IQAC | | | |
| | Measuring effectiveness of the projects including ensuring improvement plans are in place by each work package based on the survey | Tashmin Khamis | IQAC | | | |
| | Bi-Annual survey to the members on the INQAAHE effectiveness, expectations, challenges and needs | Tashmin Khamis | IQAC | | | |
| | Annual reports from Committees and Working Groups | Tashmin Khamis | All Committees and Working Groups | | | |
| | Annual reports on INQAAHE performance | Tashmin Khamis | IQAC | | | |
| | | | | | | |

COMPOSITION OF INQAAHE COMMITTEES AND WORKING GROUPS

| Committees | | | | |
|--------------|--|-----------------------------|---------------|-------------------------|
| Abbreviation | Name | Chair | Members | Invited/External |
| EC | Executive Committee | Susanna Karakhanyan | PT, JAM, MCF | |
| MMSC | Membership and Member Services Committee | Martin Strah | SK, MU | |
| COC | Communication and Outreach | Pauline Tang | EC, FG | Lee Harvey, Jane Gentle |
| MEC | Meetings and Events Committee | Maiki Udam | PT, JAM,ES,JP | |
| RC | Recognition Committee | Erika Soboleva-Franz Gertze | CB, MS | |
| IQAC | Internal Quality Assurance Committee | Tashmin Khamis | EC, ES,AMC | |

| Working Groups | | | | |
|----------------|---|---------------------|-------------------|--------------------------|
| Abbreviation | Name | Chair | Members | Invited/External |
| MPLC | Marjorie Peace Lenn Centre | Carol Bobby | SK, TK, FG | |
| CR | Constitution Review | Pauline Tang | CB, ES, AMC | |
| 2018 CC | 2018 UNESCO/INQAAHE/ICDE Conference Working Group | Susanna Karakhanyan | EC, TK, MS, PT | |
| FPC | Forum 2018 Programme Committee | Eddy Chong | TK,JP, MU, PT, SK | Vivek Gupta (TEC) |
| GQAR | GQAR Working Group | Jagannath Patil | JP, JAM,PT, MS | Hassmik Tortian (UNESCO) |
| IS | Impact Study Working Group | Susanna Karakhanyan | MU, TK, EC, MS | |
| FSIO | Feasibility study on INQAAHE operations | Carol Bobby | SK, JM, MCF, PT | |
| QAP | Review of the QAP programme | Anthony McClaran | CB, ES | |